ROCHESTER AREA
PROGRAMS & SERVICES

Western New York
1219 North Forest Rd
Williamsville, NY 14221
Phone 716.817.7400
Fax 716.634.3889

Rochester
1860 Buffalo Road
Rochester, NY 14624
Phone 585.441.9300
Fax 585.441.9399

Toll Free 1.888.7PEOPLE
Web people-inc.org
ABOUT US
People Inc. is a leading not-for-profit agency that plays a unique and valuable role in the communities we serve by assisting people with developmental disabilities, special needs and seniors, in leading healthy, independent and productive lives. We offer a variety of programs and services in the Greater Rochester region and Western New York, including:

ADMISSIONS
Each person goes through admissions to help determine eligibility to access the services they want and need to help achieve their unique goals and desires.

ARTICLE 16 CLINICAL SERVICES
(Through OPWDD-approved People Inc. Rehabilitative Health Services)
Provides therapeutic and counseling services to people with developmental disabilities enabling them to remain in their current residential setting and enhance their quality of life. Licensed practitioners provide rehabilitation/habilitation services (PT, OT and Speech therapies). Eligibility and admission is available through an agency Treatment Coordinator.

BEHAVIORAL SERVICES
Must be eligible to receive OPWDD Family Support Services: A hands-on, in-home support program that works with families of children and adults with special needs who have intense behavioral issues. A behavior consultant equips parents/loved ones with the skills to live and function in a healthy way. A Parent Training Program, designed to teach parents how to foster positive behaviors in their children is also offered.

CARE MANAGEMENT FOR CHILDREN
Offered to families whose child has chronic conditions (behavioral, physical or developmental) and has Medicaid coverage. The Care Manager will help with enrolling services through a Health Home in order to assist with managing a child's services while focusing on an interdisciplinary team approach.

COMMUNITY HABILITATION
Promotes independence by offering skills training in an environment of a person’s choosing (in-home or community) and other supports. Implemented in a community-based environment (i.e. non-certified settings), it facilitates community inclusion, integration and relationship-building. Supports are face-to-face, typically one-on-one and may include assistance with grocery shopping, budgeting, transportation and other daily living skills.

EARLY INTERVENTION
Provides Ongoing Service Coordination for children up to the age of three with diagnosed or suspected developmental delays. Services must be approved by the county in which the child resides. Ongoing Service Coordinators work closely with the County and voluntary providers to ensure that children receive the specialized therapies for which they are approved (such as Occupational Therapy, Speech Therapy, Physical Therapy, etc.).

ENVIRONMENTAL MODIFICATIONS (EMOD)/ADAPTIVE TECHNOLOGIES
An adaption to the home necessary to increase or maintain the person’s ability to live in their home. It addresses needs related to physical, behavioral or sensory abilities and helps ensure that the health, safety and welfare of the person are met. For more information, contact us at emods@people-inc.org or 585.719.3417.

FAMILY REIMBURSEMENT PROGRAM
Assists the caregiver of a family member with a developmental disability in covering increased expenses directly related to the disability, enhancing family stability. The goods/services should have a significant, definable and positive impact on the person and be directly related to health, safety, emotional well-being and normalization of life, as well as, accessibility to needed services.

RESIDENTIAL SERVICES
We offer safe, comfortable and home-like community living for people with developmental disabilities. Specially-trained staff encourage the highest level of independence and decision-making through 24 hour care (or less, if needed).

RESPITE SERVICES
Afternoon Respite
Provides afternoon care including, arts/crafts, games, sports, recreation, homework help and socialization, while providing parents/guardians/caregivers the opportunity to work full days and complete errands.

In-Home Respite
Family members/caregivers are provided a break as we support their loved ones in their own home. This person-centered approach can be provided to more than one person, including siblings who have developmental disabilities. Personal care is provided, along with activities to aid developmental growth.

SELF-DIRECTED SERVICES
Empowers people to choose the mix of supports, services and staff to live the life they want. The person (or a designee) acts as a manager of their services. We offer Fiscal Intermediary service to assist you to hire staff, process reimbursements from your budget, monitor your expenses and ensure all the required documentation is in place for billing and compliance.

VOCATIONAL/EMPLOYMENT SERVICES
Helps people train, prepare for, secure and maintain employment. We assess job readiness, then aid in the development of skills designed to lead to competitive job placement. Services include screening, instruction, advocacy and ongoing support.

CONTACT
For more information about any of these programs and services, contact our Admissions Team at 585.441.9300 or admissions@people-inc.org.