

Western New York Headquarters

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People Inc

people-inc.org

Finger Lakes Headquarters

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45 years of
experience

180 locations

12,000 people
served annually

3,400
employees

9 counties
served



We empower individuals with developmental disabilities, special needs and senior adults to get the most out of life.

AGENCY OVERVIEW

People Inc. is an independent, 501(c)(3) organization. A leader in our field, we play a unique and valuable role in the communities we serve by assisting our most vulnerable populations, those with developmental disabilities, special needs and seniors, in leading healthy, independent and productive lives. Started out of very humble beginnings, our agency was founded in 1970 by parents and professionals who were both gravely concerned and passionate about addressing the needs of individuals with intellectual disabilities.

Since then we have grown to offer more services to more people than ever before. We have also become a significant employer in our region, ranking as the 14th largest in Western New York just behind Wegmans and ahead of notable for profit employers

like Geico, Delaware North and Erie County Medical Center. We are also Western New York's largest not for profit organization when ranked by revenue and the number of people we employ.

We currently offer comprehensive service and support to individuals and families in Erie, Niagara, Orleans, Genesee, Chautauqua, Cattaraugus, Allegany, Wyoming and Monroe counties where we operate more than 100 residential sites, day programs and regional offices. We are innovators who develop person-centered, creative and cutting edge service delivery options and all our services are provided with our mission in mind: **to ensure that individuals with disabling conditions or other special needs have the supports they need to participate and succeed in an accepting society.**



SERVICES

People Inc. creates personal plans for the individuals we serve so they can get the most out of life, secure meaningful employment and become accepted participants in their communities. We empower people to move closer to their life goals and dreams.

Admissions and Referral Services

When it comes to supporting people with disabilities, each individual goes through admissions to help determine eligibility, then a service coordinator assists the individual with accessing the services they want and need. These services help individuals achieve their unique goals and desires.

Children and Young Adult Services

Children and young adult services at People Inc. include a wide variety of programs that match the needs and wants of a child or young adult and their family. The programs range from early intervention to job-readiness education for individuals under the age of 24.

Community Outreach

Our community outreach programs, including the Museum of disABILITY History, help promote awareness, understanding and acceptance of people with disabilities, and senior adults, through community, media and political outreach.

Day and Vocational Services

Day and vocational service programs are designed to offer a wide variety of supports including community integration, employment opportunities, problem-solving and decision-making in everyday living, participating in community events and volunteer activities or assisting people to prepare for vocational, social, or other community based programs.

Family Support Services

Our family support services assist families who are caring for a family member with disabilities. These services promote family unity by enabling people with disabilities to remain at home.

Health Services

People Inc. offers a comprehensive range of health care services for the general public as well as specially designed services for individuals with developmental disabilities. Services are provided through our Buffalo-based Elmwood Health Center and in home through our Home Health Care Service and include a wide range of medical, rehabilitative therapies and counseling services.

Residential Services

Residential services are provided to individuals of various need levels, including those with significant medical, physical and behavioral challenges. These services are provided in both group and individual settings. Through our Second Family Program, People Inc. also offers a unique residential choice where providers open their homes, and individuals live as part of the family.

Respite Services

People Inc. offers a variety of respite services including after school and weekend programs and in-home, emergency and extended care. Respite can take place regularly or intermittently as needed.

Self-Directed Community Services

This program provides support for individuals who wish to manage their own care and take responsibility for making their own decisions. Participants make their own decisions about the support they need for the life they choose, take responsibility for their personal decisions and actions, hire their own staff and have control over who, how and when care is provided so that they can live life to the fullest in their own home setting on their own terms. This choice-based program is designed to promote independence and build confidence as individuals build their own circle of support in their communities.

Senior Services

From our affordable senior living apartments to our Seniors Unlimited Adult Day Care program, Senior Companion Program and Senior Outreach, People Inc. values the growing senior population. We are committed to giving seniors practical solutions to meet the challenges they face today.



IN BRIEF

- People Inc. was founded in 1970 when a small group of parents and professionals joined together to address the needs of individuals with intellectual disabilities.
- In 1971, we opened our first residential group home.
- In 1977, we established our first community based training program.
- In 1985, we expanded to offer respite services for families.
- In 1986, we established our Employment Program providing support to people with developmental disabilities so that they could develop skills to secure meaningful and competitive employment.
- In 1989, we established a licensed and certified home health care division, open to anyone but specializing in care for people with developmental disabilities.
- In 1993, we expanded into senior living to provide seniors, age 62 and older who meet income requirements, with safe, affordable places to live.
- In 1994, we took medical care one step further and opened the Elmwood Health Center, specializing in health care for people who are developmentally disabled at one convenient, accessible location, and open to the general public.
- In 1997, we expanded our home health services to include a Consumer Directed Services (CDS) program, a consumer controlled model where the person receiving services is the employer and directs his or her own care.
- In 2012, we expanded into Monroe County.
- In 2014, we earned national Council on Quality and Leadership Accreditation in Person-centered Excellence for our dedication to, and proficiency in, helping individuals with developmental disabilities make choices.



OUR AFFILIATES



Buffalo, NY
Offers a range of health care services to individuals with disabilities, children, seniors and the general community.
ElmwoodHealthCenter.org



Buffalo, NY
A support and advocacy agency for people with brain injuries, other disabilities, and seniors to enable them to live as independently as possible and assist them in delaying or eliminating the need for nursing home care.
HeadwayofWNY.org



Lewiston, NY
Exists to support people who live with disabilities as they pursue and achieve a meaningful life.
Rivershore.org



Lackawanna, NY
An interdenominational ministry and service organization providing support and services to families who have loved ones with disabilities.
716.827.5407



Buffalo, NY
Established in 1998 to tell the story of the lives, triumphs and struggles of people with disabilities as well as society's reactions.
MuseumofDisability.org