RESIDENTIAL SERVICES
Diverse housing options and alternatives
**Residential Services**

Residential Services provide people with intellectual and developmental disabilities a variety of supports using a Person-Centered and Trauma-Informed Care approach. There are numerous homes throughout Erie, Chautauqua, Niagara, and Monroe Counties. Each has qualified staff available 24 hours a day. There are a variety of unique homes for people looking for particular services, including homes for children, specialized homes for people with complex medical needs, several apartment options and so much more. All residential services are certified through the New York State Office for People with Developmental Disabilities.

**Individual Residential Alternatives (IRA)**  
*Age: varies*

An IRA provides 24-hour support and is designed to accommodate the person's unique residential needs. The staff is specially trained to encourage each person to reach their highest level of independence and decision-making. Locations are in urban, suburban and rural settings throughout Erie, Niagara, Monroe and Chautauqua counties. Residential staff provides support with budgets, goals and medical appointments. During the day, a person may attend a day program, school, or work in a supported employment placement.

**Intermediate Care Facilities (ICF)**  
*Age: 18+

ICF settings are designed with enriched staffing to meet the needs of people requiring more support and/or training to live in the community. The ICF setting also has clinical staff and services, including social workers, occupational therapy, physical therapy, speech, nursing, nutritional services, behavioral services and recreation. Residential staff assists with budgets, goals and medical appointments. During the day, a person may attend a day program, school, or work in a supported employment placement.

**Supervised Apartments**  
*Age: 18+

A supervised apartment provides a more independent setting where staff is available 24 hours a day to support people in refining their daily living skills and community skills.

**Supportive Apartments**  
*Age: 18+

A supportive apartment provides less than 24-hour support and is designed to accommodate a more independent setting where staff is available to support and guide each person's needs.

**Children’s Residential Services**  
*Age: under 18

Children's Residential Services aim to provide a structured, nurturing environment with clearly defined expectations and an individualized plan of services that gives recognition to unique learning styles. Each child is supported in the areas of social-emotional and character development, academics, self-management and play. This residential setting supports children and their families to prepare children for an adult residential setting. The involvement of family is valued and ongoing communication is viewed as essential.

**Perfect Fit Program**  
*Age: varies*

The Perfect Fit Program provides a safe, natural, family setting for people to receive the care and support they need with the independence to explore their own interests. Perfect Fit offers a unique residential setting that welcomes people with warmth, compassion and encouragement, enabling them to gain a genuine feeling of acceptance through stable relationships and community participation. Providers are reimbursed for room and board on a monthly basis and receive a difficulty of care payment based on the degree of service required to meet the person's needs. Perfect Fit staff assists with budgets, goals, medical appointments and provides 24-hour support. During the day, Perfect Fit participants may attend day programs, adult day care, school, or work in a supported employment placement.

**Contact**

For more information on our Residential Services in Western New York, call 716.880.3700. For our Rochester branch, call 585.441.9300.