



People Inc.

Where your world opens up.

We encourage individuals with developmental disabilities, special needs and older adults to get the most out of life.

Overview

People Inc., a multispecialty non-profit health and human services agency, plays a unique and valuable role in the communities we serve by assisting individuals with developmental disabilities, special needs and older adults lead healthy, independent and productive lives.

Started out of very humble beginnings, our agency was founded by parents and professionals who were both concerned and passionate about addressing the needs of individuals with intellectual disabilities. Since then, we have grown to offer more services to more people than ever before. We are innovators who develop person-centered, creative and cutting-edge service options for

our program participants and their families. We are considered Western New York's largest not-for-profit when ranked by revenue and the number of people we employ.

Together, People Inc. and our partners offer comprehensive service and support to individuals with developmental disabilities, special needs, older adults and families in Erie, Niagara, Orleans, Genesee, Chautauqua, Cattaraugus, Allegany, Wyoming and Monroe Counties. Our agency operates nearly 200 residential sites, day programs and regional offices throughout Western New York and the Greater Rochester region.

Snapshot

Industry

Health and Human Services

People Served

More than 12,000

Area Served

Nine counties in WNY and Rochester

Founded

1970

Employees

Nearly 4,000

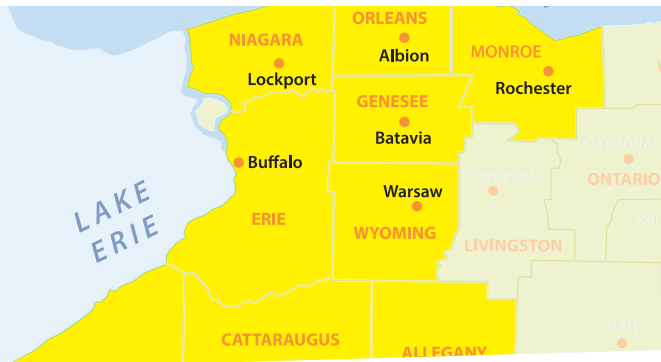
Locations

193



Services

All our services are provided with our mission in mind: to ensure that individuals participate and succeed in an accepting society.



Admissions

When it comes to supporting people with disabilities, developmental, medical and social needs, each person goes through Admissions to help determine eligibility for various programs. To contact Admissions in WNY, call 716.880.3700. In Rochester, call 585.719.3429.

Children and Young Adult Services

Children and Young Adult Services at People Inc. include a wide variety of programs that match the needs of a child or young adult and their family. We will work with your care manager to select programs ranging from early intervention and medical services to job-readiness education for individuals ages 0 to 26.

Community Habilitation

Community Habilitation is a service offered and designed to promote independence and community integration by offering skills training and other supports. Community Habilitation is implemented in a community-based environment (i.e. non-certified settings) to facilitate community inclusion, integration, and relationship building. Community Habilitation supports are face-to-face services with typically one-on-one staffing. This support includes Life Quality Coaching, assistance with grocery shopping, budgeting, transportation and mobility training.

Community Outreach

Our Community Outreach Programs, including the Museum of disABILITY History, help promote awareness, understanding and acceptance of people with disabilities and older adults, through community, media and political outreach, as well as advocacy efforts.

Day Services

Day Programs are designed to offer a wide variety of supports including community integration, problem-solving and decision-making in everyday living, participating in community events and volunteer activities or assisting people to prepare for vocational, social or other community-based programs.

Family Support Services

Our Family Support Services assist those who are caring for a family member with disabilities at home. These services promote family unity by enabling people with disabilities to remain at home.

Health Services

People Inc. offers a comprehensive range of health care services for the general public, as well as specially designed services for people with developmental disabilities. Services are provided



through our Buffalo-based Elmwood Health Center and in-home through our Home Health Care service and include a wide range of medical, rehabilitative therapies and counseling services.

Residential Services

Residential Services are provided for individuals with developmental disabilities and various need levels, including those with significant medical, physical and behavioral challenges. These services are provided in both certified and uncertified group and individual settings. Through our Perfect Fit Program, People Inc. also offers a unique residential choice where certified providers open their homes and individuals live as part of the family.

Respite Services

Respite Services provide temporary care both out of the home and in the home. For many families, respite is crucial to caring for a person who has a developmental disability. People Inc. offers a variety of Respite Services to suit personal needs including after school, after day program, after work, in-home, emergency placement, weekend and extended care. Respite can take place regularly or intermittently as needed.

Self-Directed Services (SDS)

A person-centered program to encourage individuals with developmental disabilities and their families to design and manage a plan based on their needs and preferences to enjoy meaningful relationships, experience personal growth, live in the home and community they choose, work, volunteer and enjoy recreational activities. Options include skill-building and respite/recreational activities, as well as assistance with employment opportunities. SDS options include Self-directed Community Habilitation, Respite, Supported Employment and Life Coaching.



Our Partners Include:



Elmwood Health Center

Offers a range of primary and specialty health care services to individuals with disabilities, children, seniors and the general community.

Buffalo, NY • ElmwoodHealthCenter.org



A support and advocacy agency for people with brain injuries, other disabilities and older adults to enable them to live as independently as possible and assist them in delaying or eliminating the need for nursing home care.

Buffalo, NY • HeadwayofWNY.org



People Home Health Care Services

Provides medically prescribed services at home for individuals of all ages who are in need of acute medical care or assistance with daily living. Services can be assigned or consumer directed.

Buffalo, NY • 716.874.5600



A division of People Inc. that provides services to help people with developmental disabilities lead productive, independent and fulfilling lives, with a focus on employment opportunities.

Depew, NY • 718.817.7400



Museum of disABILITY History

Established in 1998 to tell the story of the lives, triumphs and struggles of people with disabilities, as well as society's reactions.

Buffalo, NY • MuseumofDisability.org

Services continued...

Senior Services

People Inc. values our community's growing older adult population. Through People Inc. Senior Living affordable apartments, case management and healthcare programs, plus chore services and a day program that helps people who have memory loss, we are committed to encouraging older adults to overcome challenges and achieve independence. We also operate a Senior Companion Program and the New York State Long Term Care Ombudsman Program, which provides advocacy and resources for adults who live in nursing homes, assisted living and other licensed adult care locations.

Affordable Apartments

Our Affordable Apartments provide safe and affordable living to a diverse group of people with and without disabilities who are income-eligible within the Western New York community. Various amenities are available.

Vocational/Supported Employment Services

We offer programs that help people with varying needs and abilities train, prepare for, secure and maintain competitive employment. We assess job readiness that aid in the development of skills and abilities that are designed to lead to job placement in the competitive work world. Services can include job coaching, job placement and ongoing support.

Contact

Western New York

1219 North Forest Road
Williamsville, NY 14221

Phone 716.817.7400

Admissions 716.880.3700

Fax 716.634.3889

Rochester

1860 Buffalo Road
Rochester, NY 14620

Phone 585.441.9300

Admissions 585.719.3429

Fax 585.441.9399

Toll Free 1.888.7PEOPLE

Web people-inc.org



Milestones

- 1970** People Inc. was founded when a small group of parents and professionals joined together to address the needs of individuals with intellectual disabilities.
- 1977** Established our first community-based training program.
- 1985** Expanded to offer respite services for families.
- 1986** Established our Supported Employment Program providing support to people with developmental disabilities, so that they could develop skills to secure meaningful and competitive employment.
- 1989** Established a licensed and certified home health care division, open to anyone but specializing in care for people with developmental disabilities.
- 1993** Expanded into senior living to provide older adults, age 62 and older who meet income requirements, with affordable and safe places to live.
- 1994** Took medical care one step further and opened the Elmwood Health Center, specializing in health care for people who are developmentally disabled at one convenient, accessible location, and open to the general public.
- 1997** Expanded our home health services to include a Consumer Directed Services (CDS) Program, a consumer controlled model, where the person receiving services is the employer and directs his or her own care.
- 1998** Founded the Museum of disABILITY History, the only museum of its kind in the U.S., providing educational exhibits, publications and programs that expand disability awareness.
- 2004** Established Western New York Coalition Pooled Trusts.
- 2007** Established a New York State resolution identifying New York State Disability History Week.
- 2012** Expanded services into Monroe County.
- 2014** Earned national Council on Quality and Leadership Accreditation in Person-centered Excellence for our dedication to, and proficiency in, helping individuals with developmental disabilities make choices.
- 2015** Launched a durable medical equipment supplier, People First Mobility, our first for profit venture that leverages our experience to meet community needs.
- 2017** Established Affordable Apartments for a diverse group of people, with the first building opening in Tonawanda, NY.