



People Home Health Care Services

An affiliate of PeopleInc

CONSUMER DIRECTED PERSONAL ASSISTANCE PROGRAM

Enabling independence, flexibility, and freedom over home care services



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An affiliate of PeopleInc

Toll Free 1.888.7PEOPLE

Web people-inc.org



2128 Elmwood Avenue
Buffalo NY 14207

Phone 716.874.5600

Fax 716.874.0388

CONSUMER DIRECTED PERSONAL ASSISTANCE PROGRAM

The Consumer Directed Personal Assistance Program was designed by the Department of Social Services and People Home Health Care to enable people to have more active roles in the selection and maintenance of their home care services.

PROGRAM BENEFITS

The Consumer Directed Personal Assistance program provides many benefits, such as:

- Enabling self-directing people, who are receiving home care services under the Medical Assistance Program, greater flexibility and freedom of choice over their services.
- Allowing people to become active participants in the development of their own plan of care.
- Giving people the responsibility for coordination and management of their own services by allowing them to interview, hire, train, supervise and schedule their own employees.
- Giving people responsibility for coordinating any other service that they may need.

QUALIFICATIONS

To be eligible for the Consumer Directed Personal Assistance program, the following criteria must be met (*NOTE: As an alternative to the person applying, a family member or a designated representative may apply to the program on the person's behalf.):

- Must be a resident of Erie or Niagara County and eligible for Medicaid.
- Must be eligible for or receiving home care services, or be participating in a long term health care program.
- Must be able and willing to participate in the selection, supervision, evaluation and termination of qualified service providers.
- Must be able and willing to direct service providers in required work tasks or have a legal guardian willing to do so on behalf of the person.

TRAINING COMPONENT

The Consumer Directed Personal Assistance Program provides the resources and training to support people interested in assuming responsibility for coordinating their own services. People must participate in a 90-minute private training session (at a location of their convenience) to ensure their comfort level and confidence in managing their own care. A complete review of the program will be provided, including:

- Recruitment/Interview Tips
- Hiring Process
- Training/Supervision Tips
- Problem Solving

CONTACT

For more information or to apply for the Consumer Directed Personal Assistance program, contact:

People Home Health Care
716.874.5600

The Erie County Department of Social Services
716.858.2323

The Niagara County Department of Social Services
716.439.7600